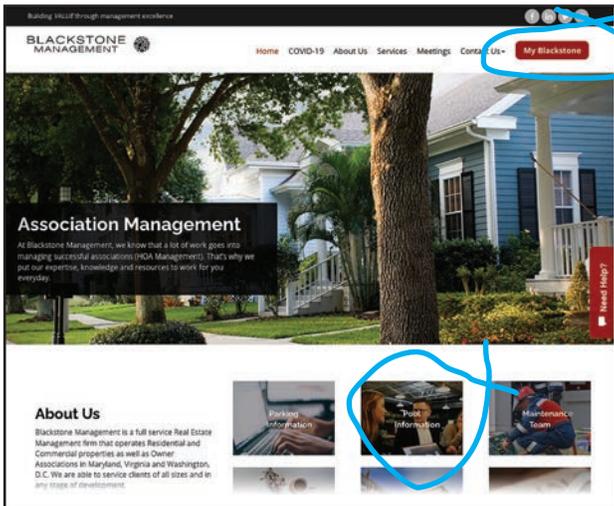


POOL PASSES

As the weather heats up again, we know that trips to your community pool will be a special treat for your family and guests. Blackstone's NEW ALL DIGITAL POOL PASSES will allow you to simply grab your sunscreen and a towel before heading to the pool.

***There will be NO PHYSICAL POOL PASSES AVAILABLE OR REQUIRED.**

REGISTER POOL PASSES & VISITS



Go to www.BlackstoneAM.com and log into "My Blackstone"

OR

Go to directly to www.BlackstoneAM.com/pool

OR

Click the "Pool Information" block on the homepage at www.BlackstoneAM.com

2

Select your community from the main Pool Information page.

PLEASE NOTE: Not all community pools overseen by Blackstone Management require registration.



Your Community Pool DASHBOARD

You'll find valuable information on your community pool page:

- Is your pool open or closed?
- Current weather at your pool
- Pool address and hours of operation
- How many people are at your pool right now?
- Pool Rules

This is where you can access your personal Pool Page.

3

Click "Access Your Pool Account"

4

Select your address from the drop-down list.

IMPORTANT: Please verify your contact information! You will need this to complete set up. You will not be able to access your Pool Page if your email address or cell phone number are incorrect in our records.

5

Choose how you want to receive your security access code to continue.

6

Register your pool members.

In order to access the pool you need to register as a Member. Your pool account page will indicate how many pool members and guests you can have.

Please understand that your pool privileges can be suspended based on your community's pool usage agreement. You should review the pool rules with each member you register.

Rental property owners:

If you are the homeowner of a rental property, you can add your tenant as a pool member.

Your tenant will receive an email notifying them of pool privileges. They will then need to follow the link in that email to complete their registration and add their photo.

As the homeowner, you may include yourself as a pool member/user in addition to your renter, as long as the total number of allowable members is not exceeded.

GUESTS AND POOL CHECK-IN

- There are no physical pool passes required to enjoy a day at the pool! The attendant will simply access your digital pool pass from their tablet or laptop when you give your name.
- Guests will have their faces photographed by a pool attendant upon arrival if they are 16 years old or above. Photos are NOT required for children under 16.

An uploaded photo is required for all pool members age 16 or older.



PHOTO CHECKLIST:

1. Use a clear headshot with one person in the frame (similar to driver's license or passport)
2. Must be recent (within the last 30 days)
3. Avoid background clutter, stand against a solid background, if possible
4. Use file type options: JPEG, JPG, PNG

***Your pool pass could be rejected if your photo fails to follow guidelines.**